

AGENDA ITEM # 20March 24, 1998*Consider approving resolution for Telecommunicator Week.

Moved: Commissioner Heiligenstein

Seconded: Judge Doerfler

Motion: To approve resolution for Telecommunicator Week.

Vote: Motion carried 4 - 0 With Commissioner Mehevec absent from the dais.

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THAT ON THIS, the 24th day of March , 1998, the Commissioners Court of Williamson County, Texas, met in duly called session at the Courthouse in Georgetown, Texas, with the following members present:

John C. Doerfler, County Judge
 Mike Heiligenstein, Commissioner, Pct. #1
 Greg Boatright, Commissioner, Pct. #2
 David Hays, Commissioner, Pct. #3
 Jerry Mehevec, Commissioner, Pct. #4
 Elaine Bizzell, County Clerk

and at said meeting, among other business, the Court considered the following

RESOLUTION

WHEREAS, The Capital Area Planning Council (CAPCO) is a regional council of government serving Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Williamson and Travis counties; and

WHEREAS, CAPCO and the Emergency Services Division is committed to providing a high-quality emergency communications system to the citizens of the region; and

WHEREAS, CAPCO recognizes the professional and unending services of the telecommunicators who answer 9-1-1 calls on a daily basis; and

WHEREAS, The 9-1-1 telecommunicators are the link between people calling for help in an emergency situation and the emergency response agencies who arrive on the scene; and

WHEREAS, The 9-1-1 telecommunicators are the true backbone of the 9-1-1 system; and

WHEREAS, The President of the United States has historically signed this proclamation into law;

NOW, THEREFORE, BE IT RESOLVED BY THE WILLIAMSON COUNTY COMMISSIONERS COURT that, on behalf of the more than 400 telecommunicators in the CAPCO region, the CAPCO Executive Committee does hereby declare the Week of April 12-18, 1998 to be Public Safety Telecommunicator's Week in Central Texas, and,

BE IT FURTHER RESOLVED that all local governments in the CAPCO region are encouraged to sign a similar resolution and all 9-1-1 Public Safety Answering Points (PSAPS) are encouraged to celebrate this week with appropriate activities and commemorations.

RESOVLED THIS 24TH DAY OF MARCH, 1998.

ATTEST

Elaine Bizzell, County Clerk

John C. Doerfler 3-24-98
 John C. Doerfler, County Judge



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CAPITAL AREA PLANNING COUNCIL

9-1-1

VOL 0096 PAGE 829

**2512 IH 35 South, Suite 204
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March 17, 1998

TO: Honorable John C. Doerfler, Williamson County

FROM: Joanna Oliver, 9-1-1 Public Education/Training Manager *Jo*

RE: Telecommunicator Week

The week of April 12-18, 1998 is Public Safety Telecommunicator's Week in Texas and has historically been proclaimed as such by Governor George Bush. This is also a nationally recognized week to honor those professionals that are behind the scenes when our citizens call 9-1-1 in an emergency.

The Capital Area Planning Council (CAPCO) is the administrative offices for the 9-1-1 system in our ten county region. We are encouraging you to also recognize this important week by writing your own proclamation or simply by acknowledging it at your next commissioner's court. Enclosed is a copy of the press release to be sent to your local media, plus a copy of the proclamation to be signed by CAPCO.

I hope you choose to participate in this week's activities and recognize those unsung heroes who are always there on the other end of the line when a 9-1-1 call is placed. Please feel free to call me if you have any questions. You can reach me at 512-916-6090. Thanks in advance for your participation.

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Bastrop • Blanco • Burnet • Caldwell • Fayette • Hays • Lee • Llano • Travis • Williamson Counties

FOR IMMEDIATE RELEASE

For more information, contact
Joanna Oliver, 512-916-6090

9-1-1 TELECOMMUNICATORS HONORED

AUSTIN - 9-1-1 Telecommunicators, the voice on the other end when someone calls 9-1-1 in an emergency, will be honored April 12-18, 1998 during Public Safety Telecommunicator's Week as it is acknowledged across the state and around the nation. Historically, Governor Bush and President Clinton have proclaimed this week as such recognizing thousands of dedicated public safety telecommunications personnel who serve the citizens of Texas and our nation each day by answering 9-1-1 calls for police, fire and emergency medical services and who are truly the backbone of the 9-1-1 system.

The Capital Area Planning Council (CAPCO) who is the administrative offices for the regional 9-1-1 system will sign a resolution recognizing this important week at the April meeting of the CAPCO Executive Committee. CAPCO will present the over 400 9-1-1 telecommunicators in it's ten-county region with a small token of appreciation during this week. Joanna Oliver, 9-1-1 Public Education and Training Manager with CAPCO said, "The 9-1-1 system here in central Texas is one of he most sophisticated systems in the nation, providing technical assistance for location information when a citizen dials 9-1-1 in an emergency situation." "But, it takes well-trained people behind the system to make it work efficiently", she continued.

There are 36 Public Safety Answering Points (PSAPs) in the ten county region which answer 9-1-1 calls for over one million people. When 9-1-1 calls are answered, the telecommunicators provide not only professional and proficient service as they send the appropriate help to the caller, but also support to the caller in a hysterical, and most times, frightening moment. From burglaries in progress and car accidents to house fires and medical emergencies, the telecommunicator is there to assist the caller.

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9-1-1 Telecommunicators Honored,
page 2

Glenn Roach, Emergency Services Director with CAPCO emphasized the importance of this week by stating, "These professionals work behind the scene to make sure that help is sent to the person in need and most times their efforts go unrecognized". "Although it is the emergency service personnel - police officer, firefighter or paramedic - that the public sees at the emergency scene, the telecommunicator is the vital link between the caller and that responding agency", added Mr. Roach.

The ten counties that are served by CAPCO are Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson.

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AGENDA ITEM # 21

March 24, 1998

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Discuss and take any appropriate action on funding District Judges participation in TCDRS.

Moved: Commissioner Boatright

Seconded: Judge Doerfler

Motion: To approve match on funding District Judges participation in TCDRS in the amount of \$8,089.13.

Vote: Motion carried 4 - 1 With Commissioner Hays voting against the motion.

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