

## Renewal Conversion for Universal Credits Letter

### Whereas:

- **Williamson County** (“**You**” or “**you**”) have previously acquired through Mythics, Inc. (“Mythics” or “**Partner**”) non-metered Cloud Services under Subscription ID 7901829 (the “**Previous Services**”);
- You currently access and use Previous Services in Your existing “tenancy”, as such term is defined in the Oracle PaaS and IaaS Universal Credits Service Descriptions, (the “**Existing Tenancy**”);
- Oracle America, Inc. (“**Oracle**”) has entered into a Cloud Services order (the “**UC Order**”) with the Partner to distribute Oracle PaaS and IaaS Universal Credits (the “**UC Cloud Services**”) to You; and
- Oracle and You agree that, pursuant to the UC Order, instead of renewing the Previous Services, the Partner will convert the Previous Services to the UC Cloud Services for distribution to You in accordance with the terms and conditions of this Renewal Conversion for Universal Credits Letter (the “**Letter**”).

### Accordingly, You acknowledge and agree to the following terms and conditions:

1. The Partner has informed You that the UC Order is converting the Previous Services to the UC Cloud Services identified in the agreement You enter into with the Partner for the purchase and distribution of such services.
2. The Cloud Services Start Date for UC Cloud Services shall be five (5) business days prior to the last day of the Services Period for the Previous Services (the “**Previous Services End Date**”).
3. Converting Previous Services to UC Cloud Services requires Your strict adherence to the following steps:
  - a. Execute and return your order with the Partner by September 16, 2021;
  - b. Follow the instructions specified in the UC Cloud Services “activation email” that your Cloud Services account administrator will receive from Oracle to create a new UC Cloud Services account (the *Create New Cloud Account* option in the activation email) and **not** to activate services into an existing Cloud Services account (the *Activate into Existing Cloud Account* option in the activation email);
  - c. Activate/set up Your UC Cloud Services account **within three (3) business days** of the Cloud Services Start Date of UC Cloud Services; and
  - d. Notify the Oracle points of contact specified below, through the Partner, of the information requested in the table below within such three (3) business days.
4. **During the five (5) business days prior to Previous Services End Date**, You may not use any services under the UC Cloud Services account; however, You may continue to use the Previous Services under the Previous Services account until the Previous Services End Date.
5. **After the Previous Services End Date**:
  - a. You shall access and use the Existing Tenancy under the UC Cloud Services account;
  - b. You may **not** initiate new service instances in any new tenancy created under the UC Cloud Services account; instead, You may initiate new service instances in the Existing Tenancy under the UC Cloud Services account;
  - c. You may continue to use the Previous Services account to manage your users and groups, if applicable; and
  - d. The part numbers specified in the rate card of your UC Order or in the Cloud Portal shall apply to Cloud Services, which may be different from the part numbers for the corresponding Cloud Services specified in the Previous Services order (for example, for “Oracle Identity Cloud Service - Enterprise User” Cloud Service with “User Per Month” metric, B90565 applies in the Previous Services order and B90555 applies under the UC Order).
6. Notwithstanding the foregoing, if the day after the Previous Services End Date is a Saturday, Sunday, or a U.S. holiday, the conversion from Previous Services to UC Cloud Services shall occur on the next business day; and you will not be invoiced for any use of the Previous Services on such Saturday, Sunday, and/or U.S. holiday, and your annual Credit Quantity for the UC Cloud Services shall **not** be reduced by any such usage.
7. Failure to comply with the above terms and conditions (including all applicable timing requirements) may result in Your Previous Services expiring without completing the conversion to the UC Cloud Services; and should such expiration occur You understand the following:
  - a. The conversion process described in this Letter will immediately terminate;
  - b. Continuing to access and use the Previous Services would require You to execute a new renewal order extending the Previous Services at Oracle’s then-current list pricing for such Services (subject to any discounts Oracle may grant at the time of such renewal); and

c. Absent a new renewal order extending the Previous Services described in the preceding subsection 7(b), any use of UC Cloud Services shall be limited to initiating new service instances in the new tenancy created under the UC Cloud Services account and not in the Existing Tenancy.

8. Oracle will have no liability to You arising out of or relating to Your non-compliance with the terms and conditions of this Letter, including but not limited to liability that may arise from the expiration or interruption of the Previous Services described in paragraph 7 above.

The foregoing are not exclusive of any additional terms and conditions applicable to the UC Cloud Services set forth in the agreement You enter into with the Partner for the purchase and distribution of such services.

Your Name:	Williamson County
Your Contact Name:	Minnie Beteille
Your Contact Telephone:	(512) 943-1448
Your Cloud Services Account Administrator E-mail:	mbeteille@wilco.org
CSI Number for Previous Services	23129850
Oracle Points of Contact	Yeri Kim <a href="mailto:yeri.kim@oracle.com">yeri.kim@oracle.com</a> James Wells <a href="mailto:james.k.wells@oracle.com">james.k.wells@oracle.com</a> David Arington <a href="mailto:david.arington@oracle.com">david.arington@oracle.com</a> MD Ali <a href="mailto:md.a.ali@oracle.com">md.a.ali@oracle.com</a> Jesse Fisher <a href="mailto:jesse.fisher@oracle.com">jesse.fisher@oracle.com</a>

You must provide the following information to Oracle Points of Contact within three (3) business days of Cloud Services Start Date of UC Cloud Services:

Your Previous Services Data Center Region (e.g., North America, US Government, US Department of Defense)	North America
Your Previous Services Account Name	
Your UC Cloud Services Account Name	

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An authorized signatory for and on behalf of Williamson County

\_\_\_\_\_

Name

\_\_\_\_\_

Title

\_\_\_\_\_

Signature Date

Mythics, Inc.

Signature

*T. Scott Davis*

Name

T. Scott Davis

Title

Senior Director of Partner Contracts, CCMP

Signature Date

9/7/2021

**BILL TO / SHIP TO INFORMATION**

Bill To		Ship To	
<b>Customer Name</b>	Mythics, Inc.	<b>Customer Name</b>	WILLIAMSON COUNTY
<b>Customer Address</b>	4525 Main Street, Suite 1500 Virginia Beach VA 23462	<b>Customer Address</b>	301 SE Inner Loop-Suite 105 GEORGETOWN TX 78626
<b>Contact Name</b>	Emily Mercer	<b>Contact Name</b>	Minnie Beteille.*
<b>Contact Phone</b>	757-286-5600	<b>Contact Phone</b>	1-512-9431448
<b>Contact Email</b>	EMERCER@MYTHICS.COM	<b>Contact Email</b>	mbeteille@wilco.org