



# Capital Area Council of Governments Capital Area Emergency Communications District

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[www.capcog.org](http://www.capcog.org)

**BASTROP BLANCO BURNET CALDWELL FAYETTE HAYS LEE LLANO TRAVIS WILLIAMSON**

September 1, 2020

Williamson County  
301 SE Inner Loop, Suite 105  
Georgetown, TX 78626

Re: Notice of Migration of PS/ALI Account

Dear Customer:

This letter serves as notification that your current PS/ALI provider has effectively migrated from Intrado (formerly West) to AT&T. PS/ ALI is an abbreviation for Private Switch/Automatic Location Identification. PS/ ALI is a service that allows users of multi-line telephone systems, such as a PBX, to directly control and update the location information of their telephone numbers in the 9-1-1 database. Making this identification allows first responders to see the physical location of the call rather than the general billing address.

This migration took place on August 3, 2020. As of that date the monthly billing changed to the AT&T rates. Reflected below are the previous and new rates corresponding to your services:

Intrado Rates:	AT&T Rates:
\$.04 per TN	\$.70 per 10 TNs
\$.004 per TN for ALI monitoring	\$71.00 per CAMA trunk
\$54.00 per CAMA trunk	\$8.25 per EUCL (End User Line Charge) per CAMA

This migration was part of a larger NG-9-1-1 project, which incorporates a new AT&T ESI-net platform of services for the Capital Area Emergency Communications District. CAECD will cover all PS/ALI customer increase *differences* through September 30, 2021. You will be responsible for the full invoice amount beginning October 1, 2021.

New contracts will be issued in January 2021. Please provide us with a minimum of two months' notice if you choose to discontinue services through AT&T. Notices or questions can be sent to [CAECDaccounts@capcog.org](mailto:CAECDaccounts@capcog.org) or you can call 512-916-6004.

Sincerely,

*Capital Area Council of Governments  
Capital Area Emergency Communications District*